

Data for March 2024 ending

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved *	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	549	3945	4494	4294	200	0	5
2	SEBI (SCOREs)	0	0	0	0	0	0	0
3	Stock exchanges	24	170	194	166	28	0	7
4	Other Sources (if any)	6	25	31	28	3	0	5
	Grand Total	579	4140	4719	4488	231	0	

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2023	64	889	821	132
2	May-2023	132	2698	1939	891
3	June-2023	891	1696	2280	307
4	July-2023	307	1789	1852	244
5	August-2023	244	1616	1716	144
6	September-2023	144	3190	2680	654
7	October-2023	654	2917	2982	589
8	November-2023	589	2631	2772	448
9	December-2023	448	3584	3445	587
10	January-2024	587	4335	4026	896
11	February-2024	896	4779	5126	549
12	March-2024	549	3945	4294	200
	Grand Total		34069	33933	

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18		2263	2215	
2	2018-19		1497	1623	
3	2019-20		650	620	
4	2020-21		1905	2107	
5	2021-22		4667	4640	
6	2022-23		7944	7954	
7	2023-24		34069	33933	
	Grand Total		52995	53092	